

Holiday Inn Taunton M5, Jct.25 - Leisure Facilities



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Deane Gate Avenue, Taunton, Somerset TA1 2UA

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Guide Last Updated: 18/01/2018

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Access Guide



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Leisure Facilities Introduction	Collapse -
<p>Related Access Guide(s)</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> For the Holiday Inn Taunton, M5 Jct.25 DisabledGo access guide please click here (new tab) (https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25). For the Holiday Inn Taunton, M5 Jct.25 - Conference Facilities DisabledGo access guide please click here (new tab) (https://www.disabledgo.com/access-guide/holiday-inn/holiday-inn-taunton-m5-jct25---conference-facilities). <p>Leisure Facilities Information</p> <p style="text-align: right;">Collapse -</p> <ul style="list-style-type: none"> The leisure facilities are located in the building at the front of the main hotel. 	
Getting Here	Collapse -

By Road

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- This hotel is located on the outskirts of Taunton, just off Junction 25 of the M5. The hotel is located off the A358.
- This hotel has a car park which is free for all users.

By Bus

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- There is not a bus stop within 150 metres of the hotel.
- The nearest bus stop is located on Blackbrook Park Avenue, approximately 190 metres from the hotel.
- [For more information on buses in the South West please click here \(opens new tab\) \(https://www.stagecoachbus.com/about/south-west\).](https://www.stagecoachbus.com/about/south-west)

By Train

Collapse -

- The nearest Railway Station is Taunton.
- Taunton Station is situated in the centre of Taunton, located approximately 2.5 miles from the hotel. There are bus and taxi routes to the hotel from the station.
- [For more information on National Rail please click here \(opens new tab\) \(http://www.nationalrail.co.uk/stations/tau/details.html\).](http://www.nationalrail.co.uk/stations/tau/details.html)

Getting Help and Assistance

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- There is a member of staff available for help and assistance.
- Staff receive disability awareness/equality training.
- Staff do not receive deaf awareness training.
- There is not a member of staff trained in British Sign Language.
- British Sign Language interpreters cannot be provided on request.
- The alternative formats documents can be provided in include; large print on request.
- There is an assistance dog toilet or toileting area at the venue/near by.
- The assistance dog toilet or toileting area is located on the grass areas surrounding the hotel.
- Water bowls for assistance dogs are available.
- There are not mobility aids available.

Parking

Collapse -

Parking

Collapse -

- The hotel does have its own parking facilities.
- The car park is located in front and to the side of the hotel.
- The car park type is open air/surface.
- The car park does not have a height restriction barrier.
- The car park does not have a barrier control system.
- The car park surface is tarmac.
- There is a/are Blue Badge parking bay(s) available.
- The Blue Badge bay(s) is/are clearly marked and signposted.
- There is/are 5 designated Blue Badge parking bay(s) within the car park.
- The dimensions of the designated Blue Badge parking bay(s) surveyed are 320cm x 585cm (10ft 6in x 19ft 2in).
- There is a 120cm hatched zone around the Blue Badge parking bay(s).
- Parking spaces for Blue Badge holders do not need to be booked in advance.
- Clearly marked/signposted parent and child parking bays are not available.
- All parking spaces are provided on a first come first served basis.

Paying

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- There are not parking charges for the car park.

Access from the Car Park

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- The route from the car park to the entrance is accessible to a wheelchair user with assistance.
- Assistance may be required because there is/are slopes/ramps.
- The entrance is clearly visible from the car park.
- The surface on the approach to the entrance is tarmac and concrete tiles.
- There is not a road to cross between the car park and the entrance.
- The nearest designated Blue Badge parking bay is approximately 12m (13yd 4in) from the hotel entrance.

Drop-off Point(s)

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- There is not a/are not clearly marked drop-off point(s).

Comments

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- The Blue Badge bays are located at the front of the hotel, close to hotel entrance.
- The standard parking bays are located to the left of the hotel.
- Hotel guests/visitors are required to enter their car registration details on the touchscreen at the reception desk to avoid a fine.
- The height of the touchscreens is 122cm.
- There is also a freestanding touchscreen to enter vehicle registration details at the hotel entrance and the standard car park/conference facilities entrance.
- The height to the top of this touchscreen is 143cm.



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Opening Times

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- Monday 06:30 - 22:00.
- Tuesday 06:30 - 22:00.
- Wednesday 06:30 - 22:00.
- Thursday 06:30 - 22:00.
- Friday 06:30 - 22:00.
- Saturday 07:00 - 21:00.
- Sunday 07:00 - 21:00.

Outside Access (Leisure Facilities Entrance)

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Entrance

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- This information is for the entrance located at the front of the leisure facilities building.
- The entrance area/door is clearly signed.
- There is ramped/sloped access at this entrance.
- There is a canopy or recess which provides weather protection at this entrance.
- The entrance door(s) does not/do not contrast visually with its immediate surroundings.
- The main door(s) open(s) towards you (pull).
- The door(s) is/are double width but one door is locked.
- The door(s) is/are heavy.
- The width of the door opening is 75cm.

Ramp/Slope

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- The ramp/slope is located to the left as you face the entrance.
- The gradient of the ramp/slope is slight.
- The width of the ramp/slope is 121cm (3ft 12in).

Comments

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- There is a steep ramp in front of the entrance with handrails on both sides (shown in photographs 5 and 6).
- The easy ramp runs along the front of the building and is accessed from the car park to the left of the building.
- Access to the easy ramp is clearly signed.



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Reception

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Reception

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- The reception point is located to the left as you enter the leisure facilities entrance.
- The reception point is approximately 7m (7yd 1ft) from the leisure facilities entrance.
- The reception area/desk is clearly visible from the entrance.
- There is step-free access to the reception point.
- There is a clear unobstructed route to the reception point.
- There are no windows, TVs, glazed screens or mirrors behind the reception point which could adversely affect the ability of someone to lip read.
- The reception counter is not placed in front of a background which is patterned.

- The lighting levels at the reception point are good.
- The height of the reception counter is high (110cm+).
- There is sufficient space to write or sign documents on the counter.
- There is not a lowered section of the counter.
- The counter is staffed.
- Clipboards can be provided to anyone who is unable to use the desk.
- There is a hearing assistance system at the reception point.
- The type of system is a fixed loop.
- The hearing assistance system is signed.
- Staff are trained to use the system.
- Signs and universally accepted symbols or pictograms, indicating lifts, stairs, WCs, circulation routes and other parts of the building are not provided in the reception area.
- The type of flooring in the reception area is laminate.

Reception Waiting Area

Collapse -

- There is a waiting area close to the reception point.
- Access to the waiting area is unobstructed.
- There are seats with armrests on both sides.
- There is sufficient space for a wheelchair user to use the waiting area.

Comments

Collapse -

- There is a car park registration screen at the reception desk.
- The height of the touchscreen is 147cm.
- This touchscreen must be used to register your car to avoid a fine.



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Fitness Suite

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Access to Fitness Suite

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- The fitness suite is located to the right of reception.
- The fitness suite is 12m (13yd 4in) from the leisure facilities entrance.
- There is level access to the fitness suite.
- There are doors into the fitness suite.
- The doors open towards you (pull).
- The doors are double.
- The doors are heavy.
- The opening is 136cm (4ft 6in) wide.

Fitness Suite (General)

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- Staff receive some training in assisting disabled people.
- Training provided is by the hotel.

- Equipment suitable for mobility or sensory impaired users includes freeweights and rowing machines.
- A portable hearing loop is not available for induction.
- There is clear manoeuvring space between equipment.
- There is level access to all of the equipment.



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Swimming Pool

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- There is level access from the changing area to the swimming pool.
- There is not a ramped entrance into the water.
- There is a wet side chair available.
- There is not a hoist for wheelchair users to access the water.
- There are not steps into the swimming pool.
- There is a ladder type entrance into the water.
- There is a handrail on both sides of the ladder.



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Changing Area (Male)

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Changing Area

Collapse -

- There is a/are changing area(s) available.
- The changing area that was surveyed is located facing the fitness suite reception desk.
- The changing area is approximately 12m from the leisure facilities entrance.
- The changing area is approximately 4m from reception.
- The changing area is approximately 4m from the swimming pool.
- There is step-free access to the changing area.
- The facilities available within the changing area include; standard changing rooms/cubicles, an accessible shower, standard showers, an accessible toilet and standard toilets.
- This is a male changing area.
- Similar female changing area(s) are available.
- The door(s) open(s) away from you (push).
- The door(s) is/are single width.
- The door(s) is/are heavy.
- The width of the door opening is 77cm.
- The type of flooring in the changing area is tiles.
- There is not a flashing fire alarm beacon within the changing area.
- There are changing benches or seats within the changing area.
- There are lockers within the changing area.
- There is a/are locker(s) within reach for a wheelchair user.

- There is not a water dispenser available.
- The lighting levels in the changing area are good.

Shower Facilities

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- Shower facilities are available.
- There is step-free access to the shower facilities.
- Fixed.
- The height of the shower head(s) is/are 201cm.
- The shower control type(s) is/are lever.
- There is a flip-down/tip-up seat for the shower(s).
- The height of the flip-down/tip-up or fixed seat is 50cm.
- There is a/are wall-mounted grab rail(s) available for the shower(s).

Toilet Facilities

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- Toilet facilities are available.
- There is step-free access to the toilet(s).
- An ambulant toilet with wall-mounted grab rails is not available.
- The wash basin(s) tap type is lever.
- The lighting levels in the toilet(s) are good.

Baby Changing Facilities

Collapse -

- Baby changing facilities are not available.



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Accessible Shower (Male Changing Area)

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- Accessible shower facilities are available.
- The accessible shower(s) surveyed is/are located at the rear left of the male changing area.
- The facilities available in the accessible shower(s) include; handrails and a flip-down seat.
- The height of the seat is 50cm (1ft 8in).
- There is level access to the services from the accessible shower facilities.



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Accessible Toilet(s) (Male Changing Area)

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- There is an/are accessible toilet(s) for public use.

Location and Access

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- The accessible toilet surveyed is not for the sole use of disabled people.
- This accessible toilet is located to the right as you enter the male changing area.
- This accessible toilet is approximately 6m (6yd 1ft) from the male changing area entrance.
- There is step-free access to the accessible toilet.

Features and Dimensions

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- This is not a shared toilet.
- There is a female accessible toilet in the female changing area.
- A key is not required for the accessible toilet.
- There is tactile, pictorial and written text signage on or near the toilet door.
- The door opens outwards.
- The door is light.
- The door is locked by a sliding bolt.
- The width of the accessible toilet door is 90cm (2ft 11in).
- The dimensions of the accessible toilet are 147cm x 180cm (4ft 10in x 5ft 11in).
- The accessible toilet does not have an unobstructed minimum turning space of 150cm x 150cm.
- The toilet has a non-slip floor.
- There is a lateral transfer space.
- As you face the toilet pan the transfer space is on the left.
- The lateral transfer space is 85cm (2ft 9in).
- There is a flush, however it is not on the transfer side.
- There is not a spatula type lever flush.
- There is a dropdown rail on the transfer side.
- There is an emergency alarm.
- The emergency pull cord alarm is not fully functional.
- The alarm was out of reach (higher than 10cm (4") from floor) when surveyed.
- There is not a flashing fire alarm beacon within the toilet.
- Disposal facilities are available in the toilet.
- There is a/are waste paper pedal bin disposal units.
- There is a/are coat hook(s).
- The height of the coat hook is 122cm from the floor.

Position of Fixtures

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- There is a/are wall-mounted grab rail(s) available.
- As you face the toilet the wall-mounted grab rail(s) is/are on both sides.
- There is a vertical wall-mounted grab rail on the transfer side.
- There is a horizontal wall-mounted grab rail on the opposite side of the seat to the transfer space.
- There is a mirror.

- The mirror is not placed at a lower level or at an angle for ease of use.
- There is not a shelf next to the toilet.
- The toilet has a lid.
- The height of the toilet seat above floor level is 45cm (1ft 6in).
- There is a toilet roll holder.
- The toilet roll holder can be reached from seated on the toilet.
- The toilet roll holder is placed higher than 100cm (3ft 3in).
- The height of the toilet roll holder is 110cm (3ft 7in).
- There is a wash basin.
- The wash basin cannot be reached from seated on the toilet.
- The wash basin is not placed higher than 74cm (2ft 5in).
- There is a vertical wall-mounted grab rail on the left hand side of the wash basin.
- The wash basin tap type is lever.
- There is a mixer tap.
- There is a soap dispenser.
- The soap dispenser can be reached from seated on the toilet.
- The height of the soap dispenser is 98cm.
- There is a towel dispenser.
- The towel dispenser cannot be reached from seated on the toilet.
- The towel dispenser is placed higher than 100cm (3ft 3in).
- The height of the towel dispenser is 108cm (3ft 7in).
- There is not a hand dryer.

Colour Contrast and Lighting

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- The contrast between the external door and wall is good.
- The contrast between the internal door and wall is good.
- The contrast between the dropdown rail(s) and wall is poor.
- The contrast between the wall-mounted grab rail(s) and wall is poor.
- The toilet seat colour contrast is poor.
- The contrast between the walls and floor is fair.
- The lighting levels are good.



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